



Press release

For Immediate Release, 08/08/17

Coventry Haven Women's Aid recognised nationally for high-quality service

Coventry Haven Women's Aid has been awarded the Women's Aid National Quality Mark, demonstrating that it provides a high quality of service to women and their children experiencing domestic violence in Coventry. The Women's Aid Quality Standards are national standards which measure the quality of specialist domestic violence services on a number of factors. Coventry Haven were particularly commended for the professional expertise and experience of staff and volunteers, accessibility of services, and the organisations engagement and partnership working with a number of strategic partnerships and alliances in the West Midlands Violence against Women and Girls sector

Elaine Yates, Coventry Haven CEO says:

"We are absolutely delighted to have been awarded the Women's Aid Quality Mark. Providing high quality specialist services for women and children is at the core of who we are and everything that we do at Coventry Haven. It's fabulous that our organisation is receiving recognition for this."

Polly Neate, Chief Executive of Women's Aid Federation England said:

"We are very proud to award Coventry Haven Women's Aid the Women's Aid National Quality Mark for their excellent work supporting women and children in Coventry. Specialist, high-quality domestic violence services can make the difference between a full, independent life and living in

fear of your life for women escaping abuse. The hard work and dedication of the team at Coventry Haven is making that difference, and I thank them for the very high quality of the service they provide.”

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Notes to editors

1. About Women’s Aid

Women's Aid is the national domestic violence charity that co-ordinates and supports an England-wide network of over 250 local services working to end domestic violence against women and children. Keeping the voices of survivors at the heart of its work, Women's Aid campaigns for better legal protection and services, providing a strategic "expert view" to government on laws, policy and practice affecting abused women and children. In partnership with its national network, Women's Aid runs public awareness and education campaigns, bringing together national and local action, and developing new training and resources. Women's Aid provides a package of vital 24 hour lifeline services through its publications (available in 11 languages including English), websites (www.womensaid.org.uk and www.thehideout.org.uk), and running the Freephone 24 Hour National Domestic Violence Helpline in partnership with Refuge. Women's Aid is a registered charity no 1054154.

2. 0808 2000 247: Freephone 24 Hour National Domestic Violence Helpline (run in partnership between Women’s Aid and Refuge).

3. The Women's Aid Website can be found at: www.womensaid.org.uk. This is a comprehensive website about domestic violence and its impact on women and children. The website has help sections for women experiencing domestic violence, as well as policy briefings and research findings. Women's Aid also runs a website for children and young people experiencing domestic violence www.thehideout.org.uk